

Dear customer,

between 30 November 2020 and 31 March 2021, due to the coronavirus situation, we serve customers face to face only if necessary. Please use our E-services or call to our national telephone services. Our customer premises are open only for customers in the following cases: you need to register as a jobseeker or we need to verify your identity.

If you have any flu symptoms, please don't visit our premises. Please use our E-Services (Oma asiointi) or contact us by telephone, safe email (turvaposti) or by mail.

We have to limit the number of customers in our premises in order to maintain safe distance. The self-service terminals in our customer service areas are not in use.

If you need to register as a jobseeker, please use

- E-services (Oma asiointi) (www.te-palvelut.fi)
- Open online registration form (<https://asiointipalvelu.ahp.fi/public/1/fill>).
- Registration form in paper format: Please take a registration form, fill in the form and return it in two weeks' time. Your status as a job seeker is active from the day you collected the registration form (please note the time stamp on the registration form).
- You can send the registration form and other documents to us by mail, by secure e-mail or leave it in a mailbox located in front of our service point.

National telephone services for personal customers:

tel. 0295 020 713 (Mon-Fri 9 am to 4.15 pm)

Telephone services for employer customers:

tel. 0295 040 002 (Mon-Fri 9 am to 4.15 pm)

Email: <https://turvaviestite-toimisto.fi/>

Postal address: Uudenmaan TE-toimisto Kirjaamo, PL 1003, 00521 Helsinki