

Local government employment pilots – Uusimaa TE office

Questions and answers

1. What is the local government employment pilot?

The local government employment pilots are a project lasting more than two years in which some of the legally mandated employment services of TE offices are to be arranged by municipalities. Taking part in the project are 125 municipalities and 26 pilot areas formed by them. Participants in the Uusimaa region are Helsinki, Espoo, Vantaa, Kerava, Porvoo, Raasepori and Hanko. The regional pilots begin on 1 March 2021 and they end on 30 June 2023.

2. Why are the local government pilots being launched?

In accordance with the Government programme, the role of municipalities in organising employment services is being strengthened.

The purpose of the pilots is to improve access to the labour market, especially for those who have been unemployed for longer and those who are in a weaker position on the labour market. In addition, services are to be developed in the pilot that support the employment of a jobseeker, and service models in which the customer's situation and need for service are evaluated at the individual level.

3. What does this mean in practice? After the launch of a local government pilot some of the jobseeker customers will become customers of the municipalities, and some will remain with the TE office. When a customer is transferred to the local government pilot, his or her services will be primarily provided by his or her municipality of residence. The TE office will retain some tasks involving the customers that move to the local government pilots, such as statements on unemployment security and interviews and selections for vocational labour market training.

4. Does this apply to me?

You will become a customer of a local government pilot if:

- your home municipality is part of the regional local government pilot
- you have registered as a jobseeker, and you are unemployed, laid off, or if you are employed or enrolled in a service promoting employment
- you are part of one of the following groups:
 - you receive labour market support or a basic unemployment allowance from Kela
 - your mother tongue is a language other than Finnish, Swedish, or Sami, or your citizenship is something other than Finnish.
 - you are under 30 years of age

5. Do I need to do something?

Becoming a customer of the local government pilot takes place automatically. You do not need to contact your regional local government pilot or TE Office yourself. Moving customers to the local government pilot is automatic, based on home municipality data in the customer information system. If you are transferred to become a customer of a local government pilot, you will be informed of it either by post or electronically through E-services. The TE office can also inform you personally when you do business with a TE office. Your new responsible expert from the employment services of your own home municipality will contact you as soon as possible.

If your registration as a customer remains at the TE Office, you will not receive any separate notification and there will be no changes to your services.

6. When should I register as a job applicant in the future?

Always register as a job applicant in E-services on the TE services website. If you do not have online banking codes, a mobile ID, or an ID card with a chip, you can sign up using an online form, by telephone, or in your local TE office even if you are a local government pilot customer. Your new responsible expert from the employment services of your own home municipality will contact you as soon as possible.

- [E-services \(in Finnish\)](#)
- [On-line form \(asiointipalvelu.ahtp.fi\)](#)
- [TE telephone services](#)
- [Local TE Services](#)

Please note! Because of the coronavirus situation services at our premises have been reduced. Read the instructions here:

- [Uusimaa TE Services in short](#)

7. Is my employment plan still valid?

The plan you made at the TE Office also obliges you to become a customer of the local government pilot until a new plan is drawn up for you there.

The plan and the tasks agreed for it can be found in E-Services.

8. Does the change also affect my unemployment security?

The change does not affect your unemployment security if it has already been granted. During the local government pilot, applying for unemployment benefits will continue to take place at Kela or your unemployment fund.

9. What if I move to another municipality during the local government pilot?

Your registration as a customer will transfer to your new home municipality if it is a participant in the local government pilot. If your new home municipality is not part of the local government pilot, your registration as a customer will be transferred to the local TE office. You will be notified of where your registration as a customer will be transferred.

10. What if I get work but become unemployed again later?

Registration as a customer of the local government pilot will remain unchanged throughout the entire pilot, or through 30 June 2023.

11. Where will I be served as a customer from now on?

If your registration as a customer is transferred to the local government pilot, you may only use the services of the employment service of your home municipality. The E-services that can be found on the Te-palvelut.fi website and the national TE telephone services are also available to customers of the local government pilot. If you cannot return some document through the E-services, you can return it by mail to the service point of your home municipality.

12. Will there be changes in the services I get?

In the local government pilot, you will get your own expert and most of the same services that are available through E-services. The local government pilot includes the familiar services that promote employment, such as pay subsidies, job application and career coaching, work try-out, and independent study supported by an unemployment benefit. Local government pilots also offer integration services in accordance with the Act on the Promotion of Immigrant Integration. During the local government employment pilots new services and solutions will also be developed for employment management, and cooperation is to be strengthened with social and health care services and education and training services as ways of promoting employment.

13. What will happen after the local government pilots?

The results of the local government pilots are to be used in the planning of future service models. The Government will draw up plans for a permanent service structure for employment policy during the current Government term. Jobseekers will be informed about possible changes before the pilot period is over.